

Health and care matters

Engage Britain talked to people across the country about their **everyday experiences of the NHS and social care**. Our survey of **4,000 people** shows much of what they spoke about is happening on a larger scale:

77%

say the NHS makes them proud to be British



Pride in the NHS and gratitude for good care

85%

of people think NHS staff are **overstretched** but doing their very best

27%

have recently **felt dismissed** by healthcare workers



Being **neglected** or **dismissed**

One in five

have **gone private** because they **couldn't get the NHS treatment** they needed

One in four

say **waiting for treatment** had a **serious impact** on their **mental health**



Failing to get the **right support**

18%

say problems getting care **caused their elderly loved ones more stress** towards the end of their lives

31%

people **struggled to know where to turn** when they needed health treatment



One in six

have had to **fight** to get social care

One in five

of **ethnic minorities** have **experienced racism** by NHS staff



Discrimination and second-rate care

18%

of **disabled people** have **experienced ableism** when seeking healthcare

71%

living in Britain think health and care services are **underfunded**



A **disjointed, underfunded** system

Unpaid carers **aren't valued enough** say

83%

of Brits